



Building A Brighter & Stronger Missouri:
Eight Years of Accomplishment

John R. (Jay) Ashcroft
Missouri Secretary of State
2017–2025



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"The care of human life and happiness, and
not their destruction, is the first and only
legitimate object of good government."

—Thomas Jefferson, 1890



JOHN R. ASHCROFT
SECRETARY OF STATE
STATE OF MISSOURI

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January 1, 2025

Dear Fellow Missourians,

During my tenure as Missouri's secretary of state, our world experienced major upheavals due to a global health crisis and economic downturns. Through it all, the Missouri Secretary of State's office remained committed and accountable. And when everyone else was sent home we were still working and open-for-business.

Government itself cannot produce success but government does have the ability to foster conditions that can contribute powerfully to, or detract from, individual achievement. Therefore, I believe success should not be measured by simply the activities or size of government, but by the achievements of people.

Over the last eight years the Missouri Secretary of State's Office has been recognized by outside groups as a leader among states and an example to follow. We are made up of several divisions including: Administrative Rules, Business Services, Elections, Publications, Securities, State Archives and Records Preservation, and the State Library. This office affects all Missourians in some capacity and we provide jobs for over 200 individuals.

My success over the last eight years was made possible by the dedicated commitment of staff and by the millions of patrons who expected a governmental agency to be efficient, effective and open-for-business in order to help them achieve their goals. This office, often referred to as a filing cabinet for state government, performed more than a ministerial duty over the last eight years. We made voting safer and more secure, kept inappropriate books from being accessible to children, made a way for parents to better control what their children can access, made business filings faster and made securities fraud more difficult. And that's just the start.

It has been my great honor and privilege to serve as your secretary of state. My family has been blessed to travel the state and get to know so many of you. Words cannot express our gratitude for all the prayers, kind wishes and on-going support. Although a new chapter starts, we will not forget the importance of service to others and the shared hope for a bright future for Missouri.

Herein, you will find retrospective information regarding my two-terms as your secretary of state. I love our great state. Missouri is a wonderful place to live, work and raise a family.

God bless each of you.

A handwritten signature in black ink, reading 'Jay Ashcroft', is located below the text 'God bless each of you.'.

600 W. Main Street • Jefferson City 65101

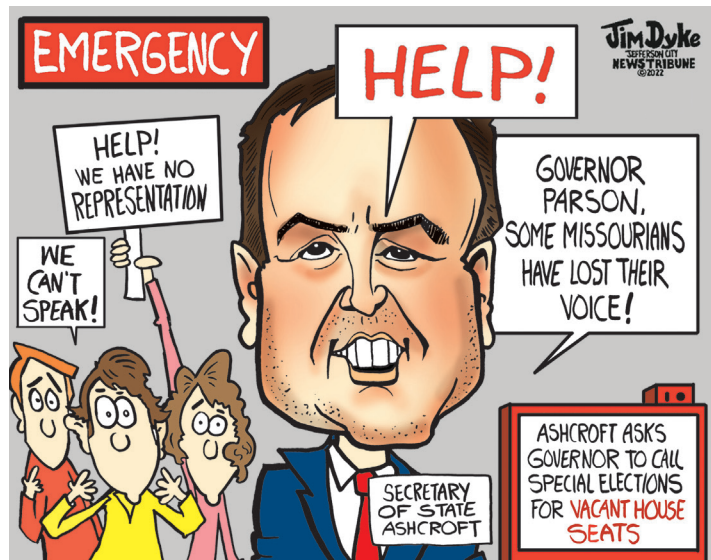
Administrative Rules • Business Services • Elections • Publications • Securities • State Archives • State Library • Wolfner Library

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“Government itself cannot produce success but government does have the ability to foster conditions that can contribute powerfully to, or detract from, individual achievement.”

— *John R. “Jay” Ashcroft*



Jim Dyke, Jefferson City News Tribune ©2022

Biography



John R. (Jay) Ashcroft is Missouri's 40th secretary of state, elected in November 2016, and again in 2020. He leads an office with more than 200 employees taking an active role in its administration. Divisions in his office include: administrative rules, business services, elections, publications, archives, securities and the state library.

As a lawyer, educator and engineer, Secretary Ashcroft has worked to strengthen Missouri making it an even better state to live, work and raise a family.

As Missouri's chief elections officer, Ashcroft is a leader in secure, accessible and transparent elections. In November 2022, Missouri implemented sweeping election integrity measures. HB 1878 eliminated ballot drop boxes, permitted the secretary of state's office to dismantle equipment for verification and require voter ID. Missouri has become a model for other states seeking to defend election integrity.

The Business Services Division of the secretary of state's office answers over 2,000 phone calls every week and maintains more than 1.2 million business registrations. Ashcroft has helped streamline this registration process, making it easier and more convenient for entrepreneurs.

The division also handles notaries and commissions, UCC and the Safe at Home address confidentiality program.

Through his Securities Division, Ashcroft created the Vulnerable Citizens Services Unit to help protect seniors and other at-risk populations from investment fraud.

During his tenure, Secretary Ashcroft has worked closely with members of the state legislature to secure resources vital to better serve Missouri, including library funding. Over the last eight years, Ashcroft was able to administer millions in grant funding to help expand library access and improve resources. He believes funding public libraries is one of the most efficient means to increase learning opportunities for all Missourians.

Ashcroft attended Missouri University of Science and Technology (Rolla) where he earned degrees in engineering management. After graduating he moved to West Plains, Mo., to work for a defense-based engineering company, where he managed an outstanding team of individuals who worked to develop instruments used in vehicles for the Air Force.

After a decade devoted to engineering, Ashcroft sought to bring his technical experience into the practice of law. He graduated from St. Louis University Law School in 2008 and went to work for a legal firm in their intellectual property division. Later, he went on to work with his father in the Ashcroft Law Firm, specializing in helping businesses comply with the impact of government regulations.

Secretary Ashcroft was born, raised and educated in Missouri. He and his wife, Katie, have three sons and one daughter.

Accomplishments/Highlights under Secretary Ashcroft

- Secretary Ashcroft made it a priority to know the state and his constituents. He visited all 114 counties plus the city of St. Louis annually to meet and talk with Missourians about concerns and issues.
- In 2022, the Secretary led the General Assembly to pass HB 1878 that included a critical measure which finally implemented government issued photo identification in order to vote.
- Under Secretary Ashcroft's leadership, Missouri was on the forefront of updating notary law to meet the needs of today's notaries and their customers. Ashcroft was nationally recognized with an award from the National Notary Association and HB 1655 became an example for other states to follow.
- Keeping voter rolls clean was a major priority during the Ashcroft administration. Secretary Ashcroft's office worked daily with local election authorities providing updated information pertaining to voters. That was one reason Missouri ranked in the top three states in the country for election integrity.
- In 2018, Secretary Ashcroft hosted and led the first nationwide election security summit attended by national and state leaders.
- Secretary Ashcroft made it a priority to talk with and encourage the next generation of leaders. During his time as secretary of state, Ashcroft visited schools across Missouri speaking to thousands of students asking them to sign a Pledge of Respect focusing on leadership, courage and honesty: "I pledge to my family, friends and community to be a good student, a good citizen; to be kind and treat others with respect; to be a good friend, a good leader; and to be courageous in difficult times."
- Rather than just talk about cybersecurity concerns, Secretary Ashcroft led the way to put substance and actions in place. He worked with local election authorities, the FBI, CISA, and the U.S. Department of Homeland Security to make sure the secretary of state's office remained secure from outside nefarious forces.
- Wolfner Talking Book and Braille Library went from single cartridges for each recorded book title to "duplication on demand," allowing new technology to upload multiple titles onto one cartridge for the convenience and efficiency for our patrons while saving state tax dollars on mailing costs.
- Secretary Ashcroft mandated public libraries to have policies in place protecting minor children from inappropriate material and led the way to make sure parents were in charge of what their children could access in libraries.
- In multiple court filings Secretary Ashcroft led other secretaries of state to ensure justice in the rule of law by making sure Donald J. Trump remained on the ballot.
- Education is the framework for success for every child. Secretary Ashcroft was chosen as a Hunt/Kean Leadership Fellow which allowed Missouri to participate with national leaders to assist in advancing educational excellence for Missouri children. Secretary Ashcroft established annual retreats with national and Missouri leaders on education reform.
- Technology plays a part in progress. Secretary Ashcroft put the right leaders and staff in place to upgrade and advance applications in the secretary of state's office to serve Missourians more efficiently. This included in-house development of new systems for corporations and the initiative petition process.
- Secretary Ashcroft managed his office well. His administration focused on efficiency, saving taxpayers millions of dollars in unnecessary expense and even sending money back to the general revenue fund. During the onset of COVID, unlike the vast majority of government agencies, the secretary of state's office never shut down and continued to serve patrons.

Building a Brighter & Stronger Missouri



Secretary Ashcroft chatting with U.S. Representative Jason Smith.



Secretary Ashcroft and Mrs. Ashcroft at an event in Jefferson City.



Secretary Ashcroft posing with the 2019 National History Day regional winners.



Trish Vincent, deputy secretary of state and chief of staff, receiving her 10 year service award.



Secretary Ashcroft welcoming students to an Archives Alive! performance, 2022.



Secretary Ashcroft returning the original manuscript of Tom Sawyer to the Mark Twain historic site, 2023.

Eight Years of Accomplishment





Missouri Secretary of State **John R. Ashcroft**

ADMINISTRATIVE RULES

The **Administrative Rules Division** maintains the *Code of State Regulations* (CSR) and the *Missouri Register*. These publications encapsulate rules and regulations pertaining to the many facets of state government.

Highlights under Secretary Ashcroft

Saving Money: Every dollar counts! The Ashcroft administration focused on efficiency and cost by ending the paper copy editions of the *Code of State Regulations* and the *Missouri Register*. By eliminating the paper editions of both publications and publishing online exclusively, thousands of dollars have been saved.

Saving Time: Rule making was laborious in the beginning. The Ashcroft administration moved to electronic filing which ended the need for in-person filing of all rulemakings. Working with JCAR (Joint Committee on Administrative Rules) the process for electronic filing was created. This ended the necessity of state agency personnel to physically go to both the Capitol and the secretary of state's office to file rulemakings and allowed all the filing to be done through email. This has saved state agencies hours of staff time going from place to place.

Further improvements included the posting of emergency rules within three business

days of filing. While a statute change required this, Administrative Rules created new work flows to make this a workable reality.

COVID Years: During this period the secretary of state's office not only remained open, but also created ways to do business better. The Administrative Rules Division created a process for publishing the suspensions and, more importantly, created an online page to post suspended rules so that the public had quick access to the suspensions.



Secretary Ashcroft expressing appreciation to Administrative Rules Editor-In-Chief Curtis Treat for 35 years of service.



Administrative Rules Division

User Friendly: Moving from Quark to InDesign gave the Administrative Rules Division the opportunity to redesign the *Code of State Regulations* and make it more user friendly for an online publication. One of the major changes made was to place the Code in two columns, rather than three, making it easier to read for online users.

The division also created a style guide for rule writers to follow making it easier for state agencies to prepare rulemakings. As well, the Rulemaking Manual was updated to better facilitate rule writers and the process.

By the Numbers:

Year	Emergencies Filed	Proposed Filed	Orders Filed	In Additions Filed	Other Filings	Total Filings	MoReg pages	Code pages	Total pages
2017	84	484	487	54	236	1,345	1,870	2,638	4,508
2018	56	613	556	27	307	1,559	3,914	5,634	9,548
2019	165	1,428	1,730	32	280	3,635	3,250	8,580	11,830
2020	116	604	803	291	269	2,083	1,998	3,637	5,635
2021	68	430	477	60	249	1,284	2,360	3,274	5,634
2022	72	491	436	39	314	1,352	1,818	3,141	4,959
2023	68	432	492	30	375	1,397	2,324	4,067	6,391
2024	56*	613*	556*	27*	307*	1,559*	1,754±	3,569±	5,323±
Totals	685	5,095	5,537	560	2,337	14,214	19,288	34,540	53,828

*2024 filings are through the Dec. 2 filing deadline (Nov. 1).

±2024 MoReg totals are through the Nov. 15, 2024 issue and 2024 Code totals are through the November Code update (Official publication date Nov. 30, 2024).



Springtime at the Missouri Capitol.



Missouri Secretary of State
John R. Ashcroft

BUSINESS SERVICES

The **Business Services Division** is comprised of four primary units; Corporations, Notaries & Commissions, Uniform Commercial Code (UCC) and the *Safe at Home* program. The division is committed to customer service and efficiency, helping you do business in Missouri.

Show Me
Missouri Commerce



Highlights under Secretary Ashcroft

The Business Services Division dedicated itself to ensuring a smooth process for the people of Missouri. The information below explains some of the customer service improvements that were made.

Corporations

2021: The Corporations Division updated the online software to allow for more documents to be submitted online and ensure ease of maneuverability for the customer. The software was developed in house and is maintained and expanded by existing IT personnel.

As well, the division implemented address validation in the online system.

Through automation, the Division dramatically reduced the wait time for rescission packets by up to 15 days. Packets are now immediately available upon submission of the request through the online system.

2022: The Corporations Division assumed the duty of processing Professional Employer Organization (PEO) applications and tracking of renewals to ensure data provided online was accurate for the public.

Also, the division reduced the turn around time for Service of Process (SOP) submissions considerably by entering into the Business Registration System (BRS) and processing in a timely manner.

Commissions

2020: Under Secretary Ashcroft's leadership the legislature passed a bill calling for remote electronic notarization and the repeal and replacement of the existing notary law. The Notary Application Processing System (NAPS) was enhanced to include electronic notary applications and renewals via an online application process. Vendors are now evaluated and approved to be utilized for remote online notarization.

Business Services Division

2024: The NAPS system was enhanced to issue apostille and authentication for documents going to foreign countries. This enhancement has made the issuance more streamlined, ensured document consistency and allowed for financial reporting.

UCC

November 2022: In addition to providing UCC bulk data downloads to customers, the division implemented corporate bulk data downloads for customers. Image files were uploaded for all active UCC files.

Safe At Home

Application Assistants - Over 1400 victim services professionals have attended training to become Safe at Home Application Assistants in the last eight years.

January 2017: The program had 400 application assistants in 175 agencies within the boundaries of 63 counties and the City of St. Louis.

November 2024: The program has 795 registered application assistants in 344 agencies within the boundaries of 97 counties and the City of St. Louis.

Eight Year Comparison

January 2017

1,556 = **722**
Individuals **Households**
(adults and children) Statewide

Actively Participating in Safe At Home Program

November 2024

3,784 = **1,704**
Individuals **Households**
(adults and children) Statewide

Actively Participating in Safe At Home Program

Legislative/Legal Successes

2017: Secretary Ashcroft urged the legislature to pass a law change that gives the secretary the right to intervene in civil proceedings involving the Safe at Home program. SB 34 passed with an emergency clause so the changes were effective immediately.

2018: Secretary Ashcroft championed HB 1461 with several improvements for the Safe at Home program. Most notably, the bill expanded the service population of Safe at Home. Another key piece of HB 1461 updated child custody laws for the first time in 20 years and relieves Safe at Home participants from required disclosure of their address if they relocate.

Secretary Ashcroft helped pave the way for future federal legislation to recognize state address confidentiality programs by advocating with congressional delegates and national victim services organizations.



Business Services Director Paula Jacobs taking care of a client at the business services window.



Missouri Secretary of State **John R. Ashcroft**

ELECTIONS

The **Elections Division** oversees all state elections, initiative petitions and the state-wide voter registration database. The division provides assistance and resources to local election authorities who conduct state, county and city elections. On Election Day, if you're registered – you can vote!



Show Me
Missouri Government

Highlights under Secretary Ashcroft

1. Conducted eight statewide elections and 17 special elections. Over 1,600 candidates filed for federal and state offices during these election cycles.
2. Distributed millions of dollars in state and federal grant funds to 116 local election authorities to promote efficient election operations, including a particular focus on physical security and cybersecurity.
3. Obtained a cybersecurity team to conduct risk assessments of the physical and electronic defenses of our local election authorities, with over 99% participation from the counties.
4. Created and distributed an Elections Security Best Practices Guide to all election authorities.
5. Upgraded various aspects of the Missouri Centralized Voter Registration database system (MCVR), including enhanced security protocols and a redesigned military/overseas voting portal.
6. Created an interface for the Department of Revenue so that voter registration applications filed at a DMV office can be transmitted to the counties without undue delay saving money and time.
7. Assisted the counties in their MCVR redistricting processes following the 2020 census. New congressional, senatorial and legislative districts were in place beginning with the elections held in 2022.
8. Reviewed and investigated hundreds of complaints submitted through the Elections Integrity Unit. As appropriate, the secretary of state's office issued probable cause statements to the appropriate local prosecutor requesting prosecution for voter fraud and other election related offenses.
9. Aided thousands of Missourians in procuring documents in order to acquire a valid form of photo identification for voting purposes through our Go Vote Missouri program.
10. Updated voter registration protocols to allow for optional political party registration as mandated by HB 1878 (2022 session).

11. Implemented HB 1878 to allow for auditing of voter rules, remove direct-recording voting equipment, create a paper ballot as the official ballot and increase cybersecurity.
12. Implemented SB 592 that resulted in creating a new election cost review process to ensure that each county receives the correct share of proportional costs from the state as required by statute.
13. Toured Missouri to visit all of the new county clerks elected at the 2018 and 2022 general elections.
14. Worked with the Department of Homeland Security to hold various training exercises, both on the state level and with local election authorities to focus on physical security, cybersecurity and best practices.
15. Successfully completed a HAVA federal audit on federal funding through several federal funding sources specific to elections.
16. Hosted National Election Security Summit in St. Louis in September, 2018.



Secretary Ashcroft certifying the 2024 Election Results.

SS

<u>REVIEWED</u>	<u>PROCESSED SIGNATURE SUBMISSIONS FOR</u>	
662	13	3
Initiative Petitions	Initiative Petitions	New Party Petitions
7	1	15
Referendum Petition Drafts	Referendum Petition	Independent Candidate Petitions

Missouri Elections: Accessible, Secure, Credible



Missouri Secretary of State
John R. Ashcroft

SECURITIES

The **Securities Division** seeks to prevent and reduce investor fraud by educating investors, promoting responsible capital formation and conducting examinations designed to ensure that firms and individuals who provide investment advice are both qualified and following the law.



Securities Division

Highlights under Secretary Ashcroft

The Enforcement Section of the Missouri Securities Division received 1,580 complaints through either email, US mail or the online complaint form. Of those complaints, 429 investigations were opened during Secretary Ashcroft's two terms in office.

January 2017–Present: The Enforcement Section filed 149 new cases, or administrative proceedings, that are currently pending and open or have resulted in a final order or consent order. During Ashcroft's time in office, the Missouri Securities Division imposed over \$15.6 million in civil penalties, returned over \$1.3 million in restitution back to aggrieved investors and collected over \$2.7 million for investor education and protection awareness.

In addition to seeking restitution for aggrieved investors, the Missouri Securities Division referred and assisted with the prosecution of several criminal cases throughout the two terms Secretary of State Ashcroft has served the state of Missouri. The criminal cases arose from investigations initiated by the Enforcement Section. As a result of the Enforcement Section's assistance and referral to federal, state or local criminal prosecutors, respondents in these criminal cases were sentenced to a total of 1,174 months of incarceration and ordered to serve 144 months of probation under the regulatory watch of Ashcroft's Securities Division.



Secretary of State staff displaying purple to show support for World Elder Abuse Awareness Day.

Ashcroft In The News

Major Press Release Headlines:

- Oct. 10, 2024 Ashcroft Participates in Election Security Summit - Vows to Maintain Election Integrity in Missouri

- Feb. 28, 2024 Successful First Day of Candidate Filing - Ashcroft Praises Candidates and Staff

- Dec. 6, 2023 Ashcroft Visits Every County for Seventh Consecutive Year
- June 5, 2023 Ashcroft to Receive National Notary Association Award
- Dec. 6, 2022 Ashcroft Goes to Washington - To Protect Missourians' Rights to Run Their Own Elections

- July 29, 2022 Missouri Recognized as Leader in Election Security
- Aug. 26, 2021 Safe At Home Program Recognizes 15 Years - 8,000 Missourians Served
- Dec. 8, 2021 Ashcroft's Securities Division Has Banner Year Protecting Missouri Investors
- May 6, 2021 Ashcroft Applauds Employees for Preserverance Through Pandemic, Uninterrupted Service to People of Missouri

- May 11, 2021 Ashcroft Delivering Supplies to Local Election Officials for Upcoming Elections

- Sept. 15, 2020 Ashcroft Secures 25,000 Face Masks for November Election
- Oct. 9, 2019 Ashcroft, Legislators to Host Local Voter Registration Drives
- June 20, 2018 Ashcroft, Secretaries of State Nationwide, Announce National Election Security Summit in St. Louis

- June 1, 2017 Ashcroft Launches Missouri's New Voter ID Law





Missouri Secretary of State **John R. Ashcroft**

PUBLICATIONS

The **Publications Division** produces and distributes statewide publications including: *The Official State Manual*, *Missouri Roster*, *General Assembly Roster* and the *State Constitution*. The division also compiles the *Notary Public Handbook*, *Election Laws* and other brochures, newsletters and forms for the secretary of state's office.



Communicating a consistent, clear, accurate message through printed and online material has been the focus of the Publications Division during the Ashcroft administration.

The information provided in these publications serves not only as a historical record for the state but provides a resource for Missourians who rely on the content.

Official Manual State of Missouri

For more than 100 years, Missouri has published the *Official Manual State of Missouri*, commonly known as the "Blue Book." It provides detailed information on local, state and federal governments and features Missouri stories, essays and pictures. Approximately 1,400 pages.

Missouri Roster

This publication provides contact information for officials throughout the state and includes information about personnel within executive branch departments, the General Assembly and the judiciary. Approximately 235 pages.

General Assembly Roster

This publication provides information about Missouri's elected officials, the roles they serve and their contact info. Approximately 45 pages.

Missouri Constitution

The *Missouri Constitution* is published pursuant to the *Revised Statutes of Missouri* (RSMo 2.110).

Missouri Notary Public Handbook

The handbook is provided to more than 60,000 notaries across the state, each of whom takes acknowledgements, administers oaths and affirmations and certifies that copies of documents are true copies.

Social Media

The office expanded its social media presence to include Facebook, X (formerly Twitter), Instagram and YouTube.

Communications / Publications Division

State Symbols Coloring Book

Division Logos



Missouri Secretary of State
John R. Ashcroft



Missouri Secretary of State
Business Services



Missouri Secretary of State
Elections



Missouri Secretary of State
Information Technologies



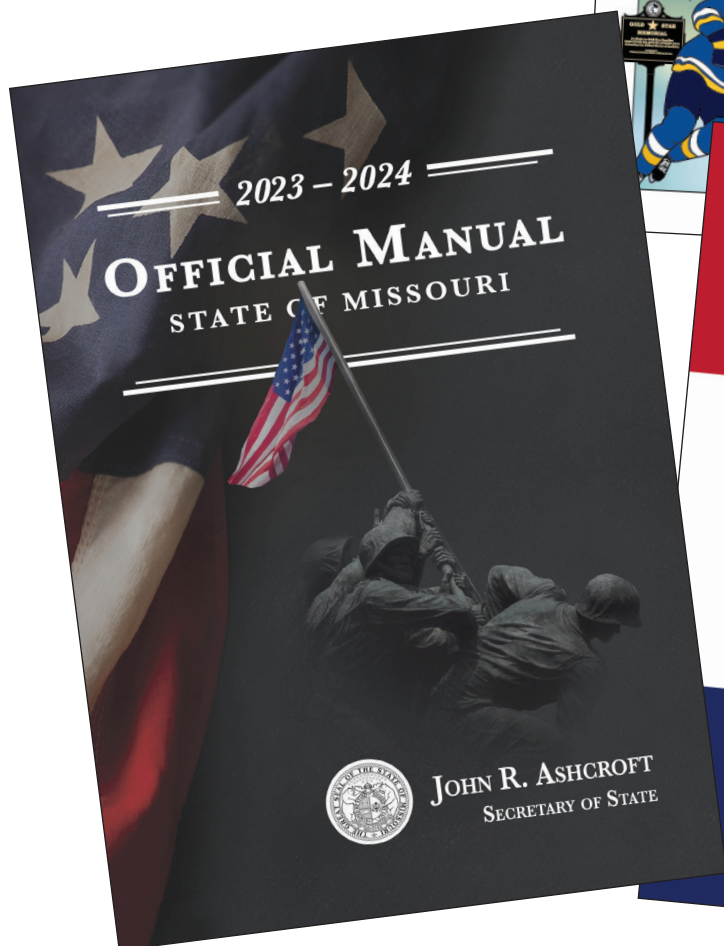
Missouri Secretary of State
State Archives



Missouri Secretary of State
State Library



Missouri Secretary of State
Wolfner Library



2023-2024 Official Manual

2021-2022 Official Manual



Missouri Secretary of State **John R. Ashcroft**

STATE LIBRARY

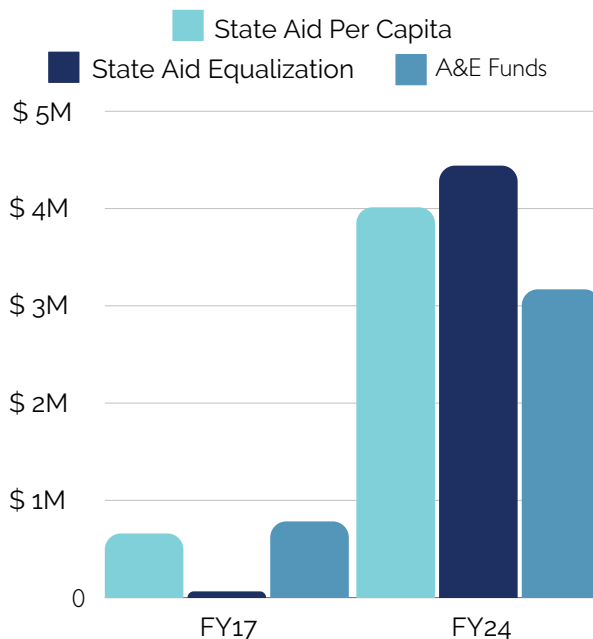
The **State Library Division** promotes the development of library services throughout Missouri and to state government. In addition, the division provides resources to those unable to read standard print materials through the **Wolfner Talking Book and Braille Library**.



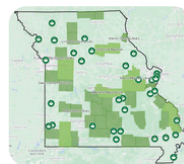
Highlights under Secretary Ashcroft

The Missouri State Library flourished the last eight years by providing new and improved library services and support to millions of Missourians.

STATE FUNDS TO PUBLIC LIBRARIES

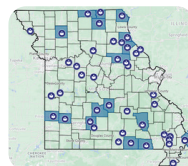


TOTAL LSTA* PROJECTS & GRANTS



The Missouri Evergreen Consortium grew from 28 member libraries in 2017 to **79 libraries in 2024**.

Summer Library Program grants funded by LSTA served **1,055,948 participants** of all ages since 2017.



Libraries lacking websites are being served by the State Library's Pload program. From 3 libraries in 2021, this program has grown to create **40 websites for libraries as of 2024**.

*LIBRARY SERVICES AND TECHNOLOGY ACT

State Library Division

REAL FUNDS

\$2,750,000
FY17

\$3,109,250
FY24

The REAL Program supports **121 public library systems** with databases, tech support, and broadband connections.



Secretary Ashcroft with Ralls County Library staff.

WOLFNER LIBRARY

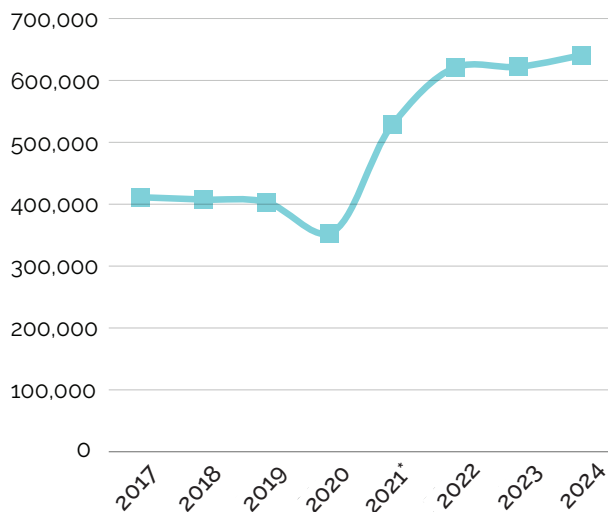


From 2017 - 2024, over **1,000 books** were recorded and produced by more than 50 volunteers and then made available to patrons, including four read by Secretary Ashcroft.

182 Braille eReaders have been in use by Wolfner patrons since 2023, eliminating the need for multiple heavy Braille volumes.



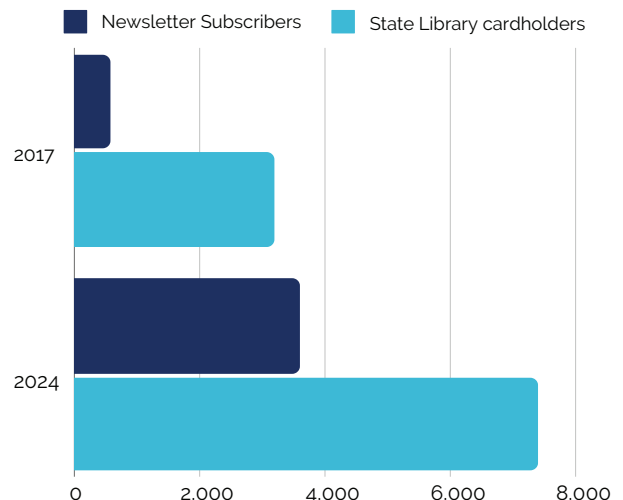
WOLFNER LIBRARY CIRCULATION



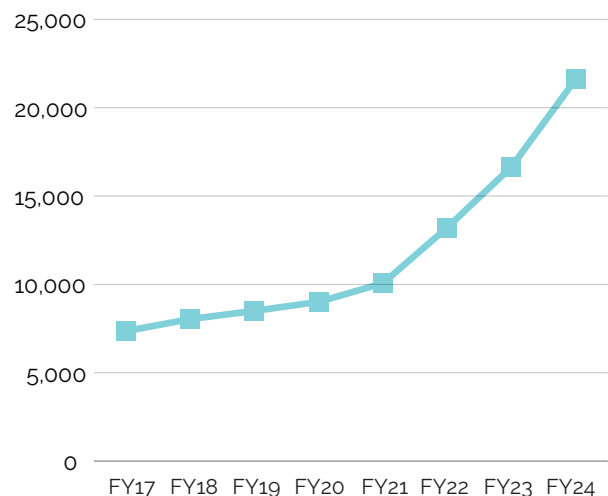
*In 2021, Wolfner Library transitioned to a new service model called Duplication on Demand to improve circulation to patrons. Wolfner circulated nearly **4 million items** to over 9,000 patrons since 2017.

REFERENCE SERVICES

127 trainings were provided to thousands of state employees covering professional development, library resources, and information literacy.



STATE DOCUMENTS TO THE PUBLIC





Missouri Secretary of State **John R. Ashcroft**

RECORDS & ARCHIVES

The **Records & Archives Division** is responsible for overseeing and preserving current and historical state records, making them accessible to Missouri citizens today – and tomorrow. As well, the division assists local governments in records preservation and management.



Highlights under Secretary Ashcroft

- Implemented an online indexing platform (From the Page) which allowed volunteers to index numerous records including: the Missouri Slave Schedules, Early County Tax Lists, St. Louis Criminal Court Index Cards and the final volumes of the Missouri State Penitentiary registers (a project begun 25 years ago).
- Launched the County and Municipal Records Database which now allows online access to digitized records from many Missouri cities and most Missouri counties.
- Launched the Census and Tax Records Database which provides indexes and images to Missouri's earliest residents.
- Created a Missouri State Archives YouTube Channel to host the Archives' historical film collections which includes the Friends of the Missouri State Archives, Missouri Department of Conservation, Missouri State Fair and Missouri Department of Transportation videos.
- Conservation work was completed on the Ordinance Abolishing Slavery, the original Mark Twain manuscript, and the original plat of "Kansas Town."
- Added onsite internship programs at the University of Central Missouri, Missouri Western University and Northwest Missouri State University, in addition to existing programs at Truman State University and Missouri State University.
- Created the Women in Missouri Politics Exhibit and the new Freedom Suits Exhibit.
- Streamlined the retention scheduling and disposition processes to minimize backlogs in the Records Center.
- Shortened several key retention schedules which will save millions of dollars in storage costs.

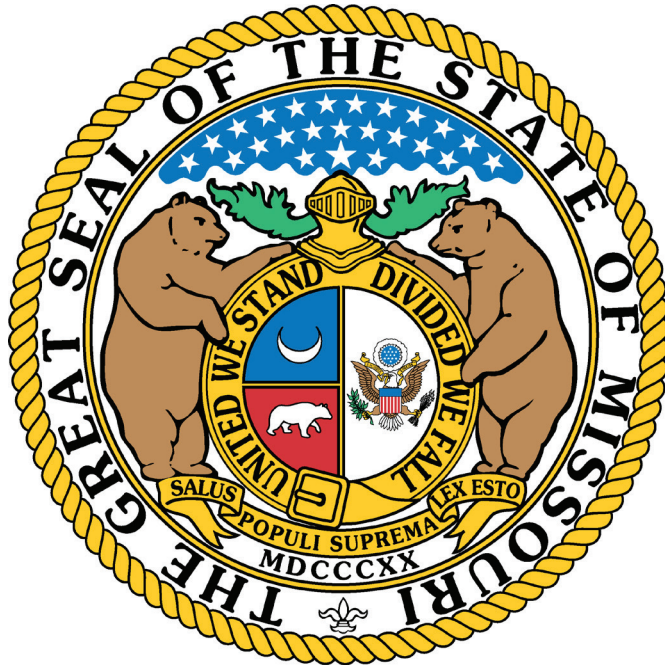
Records Services & Archives Division



Senior Reference Archivist Christina Miller (directly left of quilt) poses with the Women Legislators of Missouri. She is presenting a program on the history of women's suffrage. Secretary Ashcroft joins her (directly right of quilt).

By The Numbers:

Archives Online Records Provided	163,394,978
Archives Onsite Researchers	11,350
Archives Offsite Research Requests	118,437
Local Records Government Consultations	10,116
Local Records Field Archivists' Travel (miles)	798,076
Records Center Requests/Refiles (boxes and files)	736,356
Records Disposed (cubic feet)	128,948
Imaging Lab (digital images created)	54,296,052
Imaging Lab Microfilm Created (reels)	14,817
Online Volunteers (number of volunteers)	1,501
Online Volunteers (records indexed)	684,824
Conservation Lab Savings (cost if outsourced)	\$ 2,451,976
Archives Public Programs and Tours (attendance)	42,821
Archives Paper Records Accessions (cubic feet)	5,160
Archives Paper Records Processed (cubic feet)	6,441
Retention Schedule Updates	623



Director of Communications: JoDonn Chaney

Layout and Design: Jacob Schloss, Publications Division

Text and Content Providers:

Executive Division: Trish Vincent, Scott Clark, JoDonn Chaney

Administrative Rules Division: Curtis Treat

Business Services Division: Paula Jacobs, Brenda Sites

Election Division: Chrissy Peters, Elections staff

Securities Division: Douglas Jacoby

Publications Division: Julie Stegeman, Jacob Schloss, Alyssa Harker

State Library Division: Terry Blauvelt, Lori Brown, Janet Caruthers, Laura Kromer, Brandon Lammers,
Cory Mihalik, Verhonda Winters

Records Services and Archives Division: John Dougan, John Korasick, Tom Nield, Christina Miller,
Mary Stansfield

Thank you to Jim Dyke for the use of his artwork.